

June 5

ADvantage | <sup>08</sup>in-focus

Dedicated to promoting success in the ADvantage Program



## The Innerworkings of Service Plan Authorization

### Coming To Your Place, Soon!

#### *Ever Wonder What Happens To Your Documents ?*

Sign-up now for an on-site presentation from Jill Brown, Service Plan Authorization Supervisor. Jill will dazzle and, yes, maybe even shock you with the truth about service plan authorization. Her 90 minute presentation is designed to provide a clearer understanding of the authorization process, a view of the challenges in the process and open communication lines between Providers and ADvantage Operations.

Jill will plan to present twice a month to interested providers.

Contact [provider?@ltca.org](mailto:provider?@ltca.org) if you're interested in having Jill present to your agency.

### Good News: Reassessments Can Now Be Completed 60 Days Before End of Plan Year

Oh, yeah, Baby! It's true!

Effective July 1, 2008 reassessments can be completed 60 days before the end of the service plan year.

Reassessment  
at **60** Days

## Environmental Modifications Process Being Overhauled

LTCA has partnered with several Provider agencies throughout the state to evaluate recommended improvements to the environmental modification request process. Ultimately, the request and authorization process will be streamlined, complete with new forms (but, of course!) and significantly reduce the time it takes for Providers and LTCA to complete the process. Look for updates in the next In-Focus.

## New Health & Safety Reasons to be Added to the ADv 6g—July 1st

In order to better meet the ADvantage system's responsibility to assure Member's health and welfare, a new health and safety reason will be added to the service plan authorization process. The intent is to identify potential issues that require immediate response from case management to the reason in order to assure the Member's health and safety. The process begins July 1, 2008.



### EXAMPLE

CONDITIONALLY AUTHORIZED								
Service	Description	Provider	Units	Freq.	Rate	Begin Date	End Date	
T1016	CASE MANAGEMENT	ABC, INC.	300	Y	18.80	12/27/2007	1/27/2008	
								Reason: Health & Safety Issue—See SPR
								Reason: Health & Safety Issue—See Conditions
								Pay Source: ADvantage

## Food & Drug Administration Heparin Recall

The FDA is asking for all providers to help spread the word about recalls of injectable heparin products and heparin flush solutions that may be contaminated with oversulfated chondroitin sulfate (OSCS).

Although product recall instructions were widely distributed, they may not have been fully acted upon at all sites where heparin is used. Affected heparin products have been found in medical care facilities in one state since the recall announcement. Many reports of deaths associated with allergic or hypotensive symptoms after administration have occurred. See FDA link at [www.fda.gov/cder/drug/infopage/heparin/adverse](http://www.fda.gov/cder/drug/infopage/heparin/adverse).

## **Acceptable Documents for Proof of Citizenship for SoonerCare are Added**

The Oklahoma Health Care Authority (OHCA) has added two additional acceptable documents for proof of citizenship for SoonerCare (Medicaid). They include:

- Native American—attestation of race, tribal membership cards or CDIB cards; and,
- Oklahoma Voter Registration Cards.

OHCA states, in policy, that these items are less reliable forms of verification and should only be accepted when the individual does not have any of the other items listed in policy. The policy can be found at: [www.okdhs.org/library/policy/oac317/035/05/0025000.htm](http://www.okdhs.org/library/policy/oac317/035/05/0025000.htm)

## **FDA Online Newsletter for Adults Who Are Older**

The US Administration on Aging is publishing a new online newsletter called “Maturity Health Matters”. This newsletter features information about Food and Drug Administration regulated products for adults, their families and their caregivers. The goal of the publication is to assist people in living long, productive lives. You can view the current issues at: <http://www.fda.gov/cdrh/maturityhealthmatters>.

## **Satellite Broadcast: Health Implications of Caregiving**

The Centers for Medicare and Medicaid (CMS) and the federal Department of Health and Human Services will be hosting a satellite broadcast to present and discuss the impact of caregiving on the caregivers health. It will provide tips on self-care, approaches taken by organizations to support family caregivers, and innovative programs that help caregivers take care of their own health. For more information and to register, visit <http://www.blsmeetings.net/caregivers/index.cfm>.